

5825 MIDDLEBROOK PIKE KNOXVILLE, TN 37921 **865.588.1131** AOPR.NET

# **POSITION TITLE:**WAREHOUSE PERSONNEL (PARTY & EVENTS INDUSTRY)

#### **Position Tasks & Activities:**

- Loading company trucks:
  - Move equipment according to computer generated list to staging area.
  - 2. Prep equipment, if necessary, prior to loading.
  - 3. Check off each piece of equipment as loaded.
  - 4. Secure equipment to vehicle according to company procedure.
  - 5. If there is something that can't be loaded, call the supervisor.
  - 6. Be responsible for everything loaded. (Count and inspect it.)
  - 7. Turn in completed load sheets to supervisor.
  - 8. Load all miscellaneous supplies such as cleaning supplies, sledge hammers, tie straps, screwdriver, bags, boxes, etc.
- Unloading company trucks:
  - 1. Do not unload without paperwork.
  - 2. Check off each piece of equipment.
  - 3. Assist driver in unloading equipment.
  - 4. Put everything in proper place as it comes off the truck.
  - 5. Inform supervisor if trucks come back poorly loaded, trash in trucks, damaged equipment, etc.
- Equipment must be ready in advance of loading date—check with supervisor to get all deliveries ready.
- Greet and assist customers with loading and unloading of rental equipment. Be sure customer understands proper usage and safety features of rented equipment. If loading, securely fasten equipment to customer's vehicle.
- Follow "Ready to Rent" cleaning procedures, which may include use of pressure washers, chemicals, compressed air and, when necessary, kitchen and laundry cleaning equipment.
- After cleaning, thoroughly check operation of equipment and look for missing fasteners, parts, etc.
- If items are not working properly or have missing parts, be sure to properly complete service tags and notify supervisor.
- Keep warehouse and dock areas clean and neat—keep all shelves free
  of dust, keep floor swept, etc.
- Stock service area.
- Keep all rental equipment neatly displayed, per diagram provided.
- Communicate with supervisor.
- Report safety violations to supervisor.
- Fill in for other positions, when necessary, for smooth operation of the business.
- Adhere to all company policies, procedures, rules and regulations in written or verbal form

- Comply with government safety requirements and other regulations and security in store.
- Attend department, store and safety meetings.
- Perform other duties as requested.

#### Nature of the Work:

The work is typically very physical and demanding, both from strength requirements and the stamina required. Will help customers and delivery personnel load and unload vehicles. Will also help maintain inventory. Shipping and receiving functions, from light to heavy, are also performed. Janitorial responsibilities, both inside and outside the premises, are also involved.

### **Working Conditions:**

Must stand for long periods of time. Most work will be indoors with general warehouse conditions, in which some work areas may not be heated or air conditioned. This job requires constant interaction with co-workers and with the public. This position requires frequent lifting and a significant degree of walking, bending and transporting objects of various weights and dimensions. May have exposure to chemicals, including but not limited to gasoline, diesel fuel, propane, kerosene and cleaning solvents. Propane is an obvious hazard; hence a sense of smell is required.

## **Education, Skills & Requirements:**

- A high school diploma or equivalent GED is preferred but not required.
- Must be able to lift approximately 70 lbs.
- Must maintain a professional personal appearance.
- Must possess customer relation skills.
- Must be able to use mathematics to solve problems.
- Computer knowledge is preferred. Training on rental software will be provided.
- Must be able to speak English clearly and write legibly. The ability to speak other languages is a plus.
- Must pass company drug screen.
- Must maintain an acceptable attendance record.
- Must have a full range of motion and dexterity.
- Must be able to understand and follow instructions furnished in written, oral and scheduled form.
- Maintain a cooperative working relationship with co-workers.

# Reports to: Warehouse Manager / Supervisor